

Shropshire Council
Legal and Democratic Services
Shirehall
Abbey Foregate
Shrewsbury
SY2 6ND

Date: Tuesday, 16 October 2018

Committee:
Performance Management Scrutiny Committee

Date: Wednesday, 24 October 2018
Time: 2.00 pm
Venue: Shrewsbury/Oswestry Room, Shirehall, Abbey Foregate, Shrewsbury,
Shropshire, SY2 6ND

You are requested to attend the above meeting.
The Agenda is attached

Claire Porter
Head of Legal and Democratic Services (Monitoring Officer)

Members of Performance Management Scrutiny Committee

Claire Wild (Chair)	Alan Mosley
Gwilym Butler (Vice-Chair)	Cecilia Motley
Karen Calder	Peggy Mullock
Roger Evans	Dave Tremellen
Hannah Fraser	Leslie Winwood

Your Committee Officer is:

Julie Fildes Committee Officer
Tel: 01743 257723
Email: julie.fildes@shropshire.gov.uk

AGENDA

1 Apologies for Absence and Substitutions

2 Disclosable Pecuniary Interests

Members are reminded that they must not participate in the discussion or voting on any matter in which they have a Disclosable Pecuniary Interest and should leave the room prior to the commencement of the debate.

3 Minutes of the meeting held on 12th September 2018 (Pages 1 - 4)

To consider the Minutes of the Performance Management Scrutiny Committee meeting held on 12th September 2018.

4 Public Question Time

To receive any questions, statements or petitions from the public of which members of the public have given notice. Deadline for notification for this meeting is 2pm on Tuesday 23rd October 2018.

5 Member Question Time

To receive any questions of which members of the Council have given notice. Deadline for notification for this meeting is 4.30 pm on Friday 19th October 2018.

6 Digital Transformation Programme Update

To receive a verbal update from the Head of Workforce and Development on the progress of the Digital Transformation Programme.

Contact: Michele Leith, Head of Workforce and Development, tel. 01743 254402

7 Annual Customer Feedback Report (Pages 5 - 8)

To receive the annual Customer Feedback Report and to consider the nature of the complaints, compliments and comments.

Contact: Tom Dodds, Information, Intelligence and Insight Manager, tel 01743 258518

8 Quarter 1 2018/19 Corporate Performance Report (Pages 9 - 16)

To consider the key underlying and emerging performance issues.

Contact: Tom Dodds, Information, Intelligence and Insight Manager, tel 01743 258518

9 Quarter 1 2018/19 Financial Monitoring Report (Pages 17 - 40)

To consider key financial issues outlined in the report.

Contact: James Walton, Head of Finance, Governance and Assurance and Section 151 Officer, tel 01743 258915

10 Financial Strategy Task and Finish Group Interim Report (Pages 41 - 46)

To consider the interim report of the Financial Strategy Task and Finish Group Interim Report.

Contact: Tom Dodds, Information, Intelligence and Insight Officer, tel 01743 258518

11 Road Safety Task and Finish Group (Pages 47 - 52)

To consider the establishment of a Road Safety Task and Finish Group.

Contact: Danial Webb, Scrutiny Officer, tel 01743 258509

12 CIL, S106 and NHB Task and Finish Group

To receive a verbal update from the CIL, S106 and NHB Task and Finish Group.

Contact: Tom Dodds, Scrutiny Officer, Tel 01743 258518

13 Overview and Scrutiny Work Programme 2018/19 (Pages 53 - 74)

To consider the work programme of the Committee.

Contact: Danial Webb, Scrutiny Officer, tel 01743 258509

14 Date/Time of next meeting of the Committee

The Committee is scheduled to next meet at 2.00 pm on Wednesday 14th November 2018.

15 Exclusion of Press and Public

To consider a resolution under paragraph 10.2 of the Council's Access to Information Procedure Rules that the proceedings of the Committee in relation to Agenda Item 16 shall not be conducted in public on the grounds that they involve the likely disclosure of exempt information as defined by the categories specified against them.

16 Exempt Minutes of the meeting held on 11th July 2018 (Pages 75 - 78)

The exempt Minutes of the meeting held on 11th July 2018 are attached for confirmation.